

Privacy Statement AVG (EU)

03-03-2020

This is the Privacy Statement of No Point Airport & No Point Studio, established in Alkmaar, The Netherlands. Named during business operations: **No Point Airport**

Website: <https://www.nopoint-airport.com> (Comodo SSL certificate secured connection)

Applicability

This privacy statement applies to all privacy-sensitive information or personal data that you provide to us, for example via a registration form, contact form or orders you place. We attach great importance to the privacy of our customers and therefore exercise the utmost care in handling and protecting personal data. We process data in accordance with the conditions set in the General Data Protection Regulation (AVG). The General Data Protection Regulation (AVG) is a privacy law that applies throughout the European Union (EU). Thanks to the AVG, the protection of personal data in all EU countries is regulated in the same way and the same rules apply in each Member State.

No Point Airport is responsible within the meaning of the AVG regarding the processing of your personal data. This means that only we determine which personal data are processed, with what purpose and in what way. We are responsible for your personal data being processed in a proper and careful manner in accordance with the AVG. In this privacy statement we explain which data we process and for what purposes they are used.

Overview of personal data

Below you will find an overview of the personal data we are dealing with to process our webshop.

- Gender
- First and last name
- Address data
- E-mail address
- Phone number

Purpose and principles of processing personal data

By agreeing to this privacy statement you explicitly give permission in the sense of article 6 paragraph 1 sub a of the AVG for the processing of your personal data for the following purposes. You can withdraw this permission at any time. However, if you do not provide certain information to us or do not have it processed by us, we may not be able to serve you properly.

If you have not given us explicit consent to the processing of your personal data or if you have withdrawn this consent, the basis of the processing of your personal data may be based on Article 6 paragraph 1 sub b, sub c and / or sub f of the AVG. apply. Processing of your personal data can in that case take place without your permission, provided this is necessary for the execution of an agreement to which you are or become a party, or necessary for the representation of the legitimate interests of **No Point Airport**. In addition, there may be a legal obligation on us to process your personal data.

We process your personal data for the following purposes:

- Allow you to create an account
- Handling your payment
- To be able to call or e-mail you if necessary to offer our services
- To deliver goods and services to you

We do not store your personal data for longer than strictly necessary to realize the purposes for which your data is collected.

Provision to third parties

We may share your personal data with third parties if this is compatible with the aforementioned objectives. Provision to third parties may be necessary for the execution of the agreement that we conclude with you for the representation of a legitimate interest of ours, or to comply with any legal obligation that is vested in us. With companies that process your data in our order, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. We remain responsible for these processing operations. Apart from the above situations, we will only provide your personal data to other third parties with your explicit consent.

Commercial goals

Your information will not be sold or shared with third parties for commercial purposes.

We may use your personal data to contact you if necessary to inform you about ordered products. In that case you will only be informed at the e-mail address registered by you and in the event of no response to the registered telephone number.

If you do not wish to receive information about relevant products or services, you can easily delete your account.

Cookies

A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. You can opt out of these cookies by setting your internet browser in such a way that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

We use the following cookies:

- **Functional cookies:** these are cookies that are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remembers, for example, your preferences. We can also optimize our website with this. These are analytical cookies that do not infringe your privacy for which we do not require prior permission from you.

View, correct or delete

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to data processing or to object to the processing of your personal data. You have the right to data portability if we have digital personal data that we process with your permission or process to execute an agreement that we have concluded with you.

This means that you can submit a request to us to send your digital personal data that we keep in a readable computer file to you or another organization mentioned by you.

You can send a request for inspection, correction, deletion, data transfer of your personal data or request for cancellation of your consent or objection to the processing of your personal data. You can do so by contacting us.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.

We would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority.

Credit card tax

If you pay with a credit card, the money is immediately debited at the time of payment.

Contact

We take the protection of your data seriously and take appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of abuse, please contact us via "CONTACT" in the footer of our website.

Terms and Conditions

Right of return and cancellation

With regard to the purchase of your product(s) you have the right to a legal reflection time of 14 days after receipt. If you regret the purchase, you can cancel this within this period without giving a reason. You must then contact us within this period.

You must then return the purchase undamaged and well packed in the original packaging. After receiving, checking and verifying your return shipment, the purchase amount and the return shipping costs will be transferred to you.

Guarantee

We care about our products and do our best to deliver them to you in top condition. Yet it sometimes happens that an order breaks during transport or that something else has happened that you can claim under warranty. From a legal point of view, you are obliged to report this to us within two months of receipt and observation of the defect. If the defect falls within this warranty period, we will arrange for replacement free of charge.

You must return first the damaged purchase well packaged in the original packaging.

After receiving, checking and verifying your return shipment, we will again produce the same product(s) and provide replacement free of charge. The return shipping costs incurred by you will also be transferred to you.

Complaint

It may happen that something does not go completely as intended or planned when building a product. We advise you to make a possible complaint known to us by contacting us in order to come to an appropriate advice and/or solution together.

Contact

You can contact us via "CONTACT" in the footer of our website. Please refer to the order number of your order.